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Specialized Common Carrier Service

Regulations and Rates

of

**NORTHWEST FIBER, LLC d/b/a ZIPLY FIBER**

135 Lake Street South  
Kirkland, Washington 98033

This price list is filed in accordance with the Rules and Regulations of the Idaho Public Utilities Commission. All services contained in this Price List are offered under Title 62 of the Idaho Code.

This Price List contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate, interexchange telecommunications services provided by Northwest Fiber, LLC d/b/a Ziply Fiber within the State of Idaho. This Price List is on file with the Commission. Copies may be inspected during normal business hours at the Company's principal place of business at 135 Lake Street South, Kirkland, Washington 98033.

The Company's Registered Agent is:  
Registered Agent Solutions, Inc.  
921 S. Orchard Street, Ste G  
Boise, Idaho 83705

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Issued: May 18, 2020

Effective: May 28, 2020

Issued by Ziply Fiber  
By Jessica Epley, Regulatory & External Affairs Director

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**May 28, 2020**  
**Boise, Idaho**

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**CHECK SHEET**

Pages of this price list listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

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**CONCURRING CARRIERS**

**None**

**CONNECTING CARRIERS**

**None**

**OTHER PARTICIPATING CARRIERS**

**None**

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**EXPLANATION OF SYMBOLS AND ABBREVIATIONS**

**SYMBOLS**

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify an increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate or regulation.
- (R) To signify reduction.
- (S) To signify reissued matter.
- (T) To signify change in text but no change in rate or regulation.
- (z) To signify a correction.

**ABBREVIATIONS**

- ISDN - Integrated Services Digital Network
- LEC - Local Exchange Company
- MTS - Measured Toll Service
- PBX - Private Branch Exchange

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**APPLICATION OF PRICE LIST**

The regulations, rules and conditions set forth in this price list apply to the provision of non-facilities based long distance resold intrastate, interexchange telecommunications services furnished within the State of Idaho by the Company subject to the jurisdiction of the Idaho Public Utilities Commission.

**COMPANY CONTACT INFORMATION**

Residential Customer Service:	866-699-4759
Business Customer Service:	866-947-5988 <a href="mailto:jessica.epley@ziply.com">jessica.epley@ziply.com</a>
Regulatory Contact:	Jessica Epley 503-431-0458

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**SECTION 1 - DEFINITIONS**

**The following definitions are applicable to this price list:**

**Access Coordination** - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

**Access Line** - A local channel for voice, data, or video communications, which connects the Customer location to a location of the Company or its underlying carrier or service provider.

**Account** - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Agency Coordination** - Agency Coordination are the functions performed by the Company acting as the Customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Business Customer** - For the purpose of this price list, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned to a business class of service by the local service provider.

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**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Carrier Identification Code (CIC)** - A unique three (3) or four (4) digit code assigned to a company and used to identify that company to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is A6953".

**Casual Calling** - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.

**Collect** - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

**Commission** - The Idaho Public Utilities Commission.

**Company** - Northwest Fiber, LLC d/b/a Ziply Fiber, unless stated otherwise.

**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

**Conversation Minutes** - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

**Customer** - Any person, firm, partnership, corporation or other entity, which subscribes to or uses service under the terms and conditions of this price list. The Customer is responsible for the payment of charges for service offered by the Company, which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as, 101XXXX.

**Holidays** - Holidays recognized by the Company include New Year's Day\*, Martin Luther King Day, President's Day, Memorial Day, Independence Day\*, Labor Day, Columbus Day, Veteran's Day\*, Thanksgiving Day, and Christmas Day\*. When any of the four asterisked (\*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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**SECTION 1 - DEFINITIONS, (Cont'd.)**

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

**LEC** - Local Exchange Company

**Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered pursuant to this price list.

**Off-Peak** - All hours other than those included in the Peak period, as indicated below, or as otherwise described in the service offering description on this price list.

**Operator Assisted Person to Person** - An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

**Operator Assisted Station to Station** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Operator Assisted Third Number Billed** - Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

**Peak** - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description on this price list.

**Point-Of-Presence (POP)** - The actual (physical) location at which the network of the underlying company is accessed within the state or LATA.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

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**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Residential Customer** - For the purpose of this price list, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

**Service** - Any or all service(s) provided by the Company pursuant to this price list.

**Sub-Minute Rating** - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

**Switched Access** - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

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**SECTION 2 - TERMS AND CONDITIONS****2.1 Undertaking of the Company and Locations of Service**

The Company's service is furnished to Customers for interexchange communications originating and terminating within Idaho under the terms of this price list. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's price list.

Where network facilities and billing systems permit, the Company will block casual dialing to the Company's network.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.2 Use of Service**

- 2.2.1** Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.
- 2.2.2** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All rights, title and interest to such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.
- 2.2.3** Recording of telephone conversations transmitted over service provided by the Company under this price list is prohibited except as authorized by applicable federal, state and local laws.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and/or equipment, including, but not limited to, billing systems, and subject to the provisions of this price list. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this price list.
- 2.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this price list), or when service is used in violation of provisions of this price list or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this price list, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.3 Limitations of Service, (Cont'd.)**

- 2.3.6** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's price list will be revised accordingly.
- 2.3.7** Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.
- 2.3.8** The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this price list, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this price list. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this price list concerning cancellation charges.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.4 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this price list shall apply to all such permitted transferees or assignees, as well as all conditions of service.

**2.5 Limitation of Liabilities**

- 2.5.1** Except in cases of gross negligence or willful misconduct, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this price list (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2** In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3** When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants or employees.
- 2.5.4** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5** The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or Customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees, or Customers.



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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.5 Limitation of Liabilities, (Cont'd.)**

**2.5.6** The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

**2.5.7** **WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS PRICE LIST, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

**2.5.8** The above price list language (and any and all language which appears in this price list addressing liability of Company or its Customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and any direct, indirect, and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.6 Liabilities of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and
- 2.6.2** Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees, or Customers; and
- 2.6.3** All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or Customers, in connection with any service or facilities or equipment provided by the Company.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.7 Taxes and Fees**

**2.7.1** All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this price list.

**2.7.2** To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or agency of government.

**2.7.3 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard price listed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call	\$0.50
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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this price list or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, 47 CFR § 68.1 et al. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry, which are not barred by the Federal Communications Commission.

**2.9 Installation**

No installation of the Company's services at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.10 Payment for Service**

**2.10.1** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late Payment Charge for Customers who have their charges billed by an affiliated local exchange company will be the late payment charge applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment charge of 1.5% or \$9.00 (whichever is greater) per month, or the maximum amount allowed by law, whichever is lower. The late payment charge will apply to any overdue charges and will begin to accrue no sooner than the 25<sup>th</sup> day after the billing date or as allowed by law.

Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

**2.10.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or Customers. The Customer is also responsible for payment of charges for all other third persons' use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.10.3** Reserved For Future Use

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.10 Payment for Service, (Cont'd.)**

- 2.10.4** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law (whichever is less), whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.10.5** The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.10.6** The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or the Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.
- 2.10.7** The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.
- 2.10.8** In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer may file an appropriate complaint with:

Idaho Public Utilities Commission  
PO Box 83720  
Boise, ID 83720-0074

or in person at:  
11331 W. Chinden Blvd.  
Building 8, Suite 201-A  
Boise, ID 83714  
Phone (208) 334-0300  
Fax (208) 334-3762

**2.10.9 Duplicate Bill Charge**

A Residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.11 Deposits**

- 2.11.1** Each applicant for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit currently held. The Company shall pay interest on deposits pursuant to applicable rules and regulations.
- 2.11.2** A deposit shall not exceed the estimated charges for two months service, plus installation, and shall be returned: 1) when an application for service has been canceled prior to the establishment of service; or 2) at the end of twelve (12) consecutive months of a satisfactory credit history; or 3) upon discontinuation of service. The Company shall apply the deposit against any outstanding balances due. If a credit balance exists after such application, the Company shall refund the balance to the Customer.
- 2.11.3** The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.12 Interruption of Service**

**2.12.1** Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees, or Customers, are subject to the general liability provisions set forth in this price list. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided, automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

**2.12.2** For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

Credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

**2.12.3** An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this price list, the credit for a billing period shall not exceed the monthly rate.



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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Cancellation, Suspension and Restoration of Service**

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this price list.

**2.13.1 Cancellation by the Customer**

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations as set forth in the price list.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Cancellation and Restoration of Service, (Cont'd.)****2.13.2 Refusal, Suspension or Cancellation of Service Without Prior Notice**

- A.** Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk.
- B.** For violation of law or this price list: Except as provided elsewhere in this price list, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this price list, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits the Customer from subscribing to, using, or paying for such service.
- C.** For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Cancellation and Restoration of Service, (Cont'd.)****2.13.2 Refusal, Suspension or Cancellation by the Company Without Prior Notice, (Cont'd.)**

- D.** Reserved For Future Use
  
- E.** The Company may refuse, suspend, or cancel service immediately and without prior notice in the event of excessive network usage, which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay.
- F.** Without prior notice in the event of the Customer or the Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G.** Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this price list.
- H.** Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Cancellation and Restoration of Service, (Cont'd.)****2.13.3 Refusal, Suspension, or Cancellation of Service with Notice**

The Company may refuse, suspend or cancel service under the following conditions provided that, unless otherwise stated in this price list, existing Customers shall be given 15 days written notice to comply with any rule or remedy any deficiency.

- A.** The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this price list.
- B.** For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this price list.
- C.** For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D.** For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E.** For use of service for any purpose other than that described in this price list for the application for service.
- F.** For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this price list.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Cancellation and Restoration of Service, (Cont'd.)****2.13.4 Restoration of Service**

If service has been refused, suspended, or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension, or cancellation (if other than nonpayment) is corrected.

**2.13.5 Use and Restoration in Emergencies**

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in 47 CFR § 64.401.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.14 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's price lists, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable price lists of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other price list provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. The Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

**2.15 Interconnection**

**2.15.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. The Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.15 Interconnection, (Cont'd.)**

**2.15.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this price list and the other common carrier's tariffs.

**2.15.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

**2.16 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.17 Local Charges and Wireless Air Time Charges**

In certain instances, the Customer may be subject to charges by local exchange companies, including, but not limited to, message unit charges or to wireless air time charges to access the Company's network or to terminate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.18 Other Rules**

- 2.18.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on the Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.18.2** For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.18.3** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.18.4** Due to billing system limitations, where noted in this price list, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 2.18.5** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven days a week except as otherwise provided in the Company's price list.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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By Jessica Epley, Regulatory & External Affairs Director

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**Idaho Public Utilities Commission**  
**Office of the Secretary**  
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**Boise, Idaho**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.2 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia formerly Bellcore and on file with the FCC in AT&T Tariff FCC No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula: 
$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this price list.
- 3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this price list. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded up to the nearest penny.
- 3.3.7** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 Time-Of-Day Rate Periods****3.4.1 Optional Calling Plan Calls**

Unless otherwise specified in the product description in this price list, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

\* to, but not including

Unless otherwise specific in the product description in this price list, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

**A. Other Rate Periods**

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours which are not included in the Peak Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

**B. Long Distance Message Telecommunications Service and Operator Services**

The following time of day periods apply to LDMTS and Operator Services Calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, weekdays and all day on weekends.

\* to, but not including

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 Time-Of-Day Rate Periods****3.4.2 Rate Periods Applicable to All Calls**

Unless otherwise specified in the product description in this price list, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

**A. Optional Calling Plans Time of Day Rate Periods**

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this price list:

Peak:	7:00 AM to 7:00 PM*, weekdays
Off Peak:	All other days and hours which are not included in Peak Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

**B. Operator Services Time Of Day Rate Period**

The following time of day rate periods apply to operator services calls, unless otherwise specified in this price list:

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	All other days and hours which are not included in Peak Rate Period above.

\* to, but not including

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 Long Distance Message Telecommunications Service****3.5.1 General Description**

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customer for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge or a monthly recurring charge applies to Customers subscribing to this plan as specified in the Company's interstate Rate Schedules.

**3.5.2 Rates and Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

**A. Customer Dialed Direct Station-to-Station**

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		<u>Peak</u>	<u>Off-Peak</u>
Residential <sup>(1)</sup>	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000
Business	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000

<sup>(1)</sup> This service offering is grandfathered for all Residential customers as of July 20, 2014.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services****3.6.1 Plan B Service****A. General Description**

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates**

	Rate Per Minute
Peak	\$0.150
Off-Peak	\$0.150

**C. Monthly Recurring Charge**

The MRC is billed each month in advance and applies in full each month for each account\*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$6.95
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*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service****A. General Description**

Plan C Service is an optional calling plan offered to Residential Customers in conjunction with local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan C Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliated local exchange company tariff. Customers who subscribe to this plan are not eligible to participate in promotions except discounts for Toll Free Services, or rewards for Loyal Customers.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service, (Cont'd.)****B. Qualifying Local Services**

Qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages and/or billing arrangements that qualify for Plan C Service are listed below and are subject to availability:

Multi Package Residential Offer - Option A	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Multi Package Residential Offer - Option B	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Local Calling Plan Plus	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Local Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Regional Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Regional Calling Extra	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Regional Essentials	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.
Regional Calling Value	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.2 Plan C Service, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this Plan C Service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

**D. Rates and Charges**

Plan C Service offers discounted rates as set forth in this price list, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

Bundled Option	Per Minute
Intrastate Outbound Calling	\$0.13

**E. Monthly Recurring Charge**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan C Service. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:	\$4.00
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.3 Plan H Service****A. General Description**

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Toll free rates are also offered with this plan (see Section 4.1 and 4.5 of this price list). Directory assistance and operator assisted calls are offered at rates specified in Section 4 of this price list.

If the Customer discontinues International Option 1 Service, Plan H Service will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

**B. Rates and Charges**

Rate Per Minute	
Direct Dial	\$0.10

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.4 Plan G Service****A. General Description**

Plan G Service is an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates**

Rate Per Minute	\$0.12
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**C. Monthly Recurring Charge**

The MRC is billed each month in advance and applies in full each month for each account\*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge	\$7.95
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*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.5 Plan D Service****A. General Description**

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the Internet. Plan D Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

**B. Usage Rates**

	Rate Per Minute
Monday - Friday	\$0.170
Saturday & Sunday	\$0.070

**C. Monthly Recurring Charge**

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge:	\$5.50
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.6 Plan F Service****A. General Description**

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Rate Schedules.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describe below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

**B. Usage Rates**

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.12 per minute
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

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 By Jessica Epley, Regulatory & External Affairs Director  
 Idaho Public Utilities Commission  
 Office of the Secretary  
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.6 Plan F Service, (Cont'd.)****C. Monthly Recurring Charge**

The MRC is billed each month in advance and applies in full each month for each account\*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Residential Personal Toll Free Number, Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Rate Schedules. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

*\* The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited****A. General Description**

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling, Toll Free Service and Directory Assistance are excluded. All calls are recorded in one minute increments.

**B. Qualifying Local Services**

The qualifying local services are optional residential service packages or billing arrangements offered by an affiliated local exchange company (in affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of affiliated local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. Plan K Service - Unlimited is offered to Customers in the affiliated local exchange company serving areas who also subscribe to one of the qualifying services provided by affiliates of the Company.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****B. Qualifying Local Services, (Cont'd.)**

Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections, as described below:

Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Extra	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.

Plan K Service - Unlimited is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge as described in the affiliated local exchange company tariffs referenced above. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying service package.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this price list, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) and an In-state Plan Fee are billed each month in advance and apply to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC and In-state Plan Fee apply in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC and In-state Plan Fee will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge (MRC) and In-state Plan Fee**

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

The In-state Plan Fee Applies each month, in addition to the MRC.

a.	MRC	\$17.04
b.	In-state Plan Fee	\$2.96

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan L Service****A. General Description**

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rate Schedules.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

**B. Value Option****1. Description**

The Value Option is offered to Plan L Customers in conjunction with qualifying local services provided by affiliates of the Company as described below. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliated local exchange tariff.

This plan is an add-on service to the interstate Plan L Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rate Schedules.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan L Service, (Cont'd.)****B. Value Option, (Cont'd.)****2. Qualifying Local Package Types**

Local Calling Plan Plus	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Local Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Extra	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Essentials	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Value	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Optional Residential Services, (Cont'd.)**

**3.6.8 Plan L Service, (Cont'd.)**

**B. Value Option, (Cont'd.)**

**3. Limitations of Service**

Customers who cease purchasing one of the qualifying local service packages described in paragraph 2 above shall forfeit eligibility for the Value Option.

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Plan L rates as described below of this price list unless another Optional Residential Service is selected by the Customer.

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Plan L subscribers.

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Value Option does not apply to all lines in an account, unless each line qualifies separately.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan L Service, (Cont'd.)****C. Rates and Charges****1. Plan L Service Rates****a. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

**Monthly Recurring Charge**

Per Account	\$6.00
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**b. Usage Rates**

Per Minute	\$0.15
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan L Service, (Cont'd.)****C. Rates and Charges, (Cont'd.)****2. Value Option Rates****a. Application of Charges**

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for all Toll Free calling and International calling.

**b. Usage Rates**

If the Customer subscribes to the Company's Plan L Service and to any of the qualifying services listed above:

Intrastate Outbound Calling Rate Per Minute	\$0.15
Toll Free Rate Per Minute	\$0.10



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan M Service****A. General Description**

Plan M Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described in "Qualifying Local Package Types" below.

This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan M Service utilizes Customer-provided switched access lines that are presubscribed to the Company. In addition, subscription to Plan M Service automatically provides the Customer with discounted toll free calling, as described below. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan M Service, (Cont'd.)****B. Qualifying Local Package Types**

Local Calling Plan Plus	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Local Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Plan	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Extra	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Essentials	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
Regional Calling Value	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan M Service, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in Section 3.6.8, unless another Optional Residential Service is selected by the Customer.

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan M Service, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Customers that qualify for the Plan M Service will receive discounted rates for all toll free calling, as follows.

**a. Monthly Recurring Charge**

Per Line	\$5.00
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**b. Usage Rates and Charges**

Intrastate Outbound Calling Rate Per Minute	\$0.05
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Toll Free Rate Per Minute	\$0.10
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan N Service - Unlimited****A. General Description**

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Toll Free Service and Directory Assistance are excluded.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan N Service - Unlimited, (Cont'd.)****B. Qualifying Local Service**

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
  - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
  - call waiting;
  - call forwarding;
  - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
  - distinctive ring
  - busy redial
  - call return
  - speed dialing 8 or 30 codes
  - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan N Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.6 of this price list, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.10 Plan N Service - Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge**

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$16.99
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.11 Discounted Plan for Disabled Customers****A. General Description**

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

**B. Additional Terms and Conditions**

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

**C. Operator Service Discounts**

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

**D. Directory Assistance Discount**

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

**E. Rates and Charges**

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	\$0.13
Monthly Recurring Charge	\$0.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited****A. General Description**

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in “Qualifying Local Service” below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Toll Free Service and Directory Assistance are excluded.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited, (Cont'd.)****B. Qualifying Local Service**

The qualifying local services are optional residential service packages offered by an affiliated local exchange company (in a affiliated local exchange company serving areas) or a non-affiliated local exchange company (outside of an affiliated local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying Local Packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's intrastate tariffs. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below:

Regional Essentials	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
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Regional Calling Value	See the Frontier Communications Northwest, LLC Network Access Service I.P.U.C. Price List No. 1, Section 7.
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Plan O Service – Unlimited is also offered to Customers outside of an affiliated local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service packages.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.6 of this price list, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged Internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service – Unlimited may select any International Option, except International Plan K Service – Unlimited.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

**2. Monthly Recurring Charge**

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$12.95
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.13 Plan P Service****A. General Description**

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

**B. Rates and Charges**

Per Minute Rate: \$0.12

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Digital State Unlimited – Grandfathered as of July 14, 2012****A. General Description**

Digital State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to On-Line and Long Distance is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital State Unlimited option.

**B. Rates and Charges**

Digital State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

**C. Usage Charges**

With the Digital State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Digital State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Digital State Unlimited – Grandfathered as of July 14, 2012 (Cont'd)****C. Usage Charges (Cont'd)**

Using the Digital State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by the Company based on average minutes of use of the Plan by representative residential Customers served by the Company who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, the Company may regard such use as non-residential use subject to the remedies set forth following. The Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), the Company may immediately convert the service to an On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital State Unlimited plan option will automatically be removed from the main line and thus the customers account.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Online and Long Distance but continues to have service on the main billing number on the account provided by On-Line and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital State Unlimited, where available.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.14 Digital State Unlimited – Grandfathered as of July 14, 2012 (Cont'd)****D. Monthly Recurring Charges**

The Monthly Recurring Charge (MRC) for Digital State Unlimited is billed in advance. If a new customer to Digital State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

**E. Rates and Charges**

Digital State Unlimited

Monthly Rate

Intrastate Rate \$11.00

Rate Per Minute

Additional Phone Lines

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.15 Digital Phone Unlimited Service****A. General Description**

Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital Phone Unlimited Service option.

**A. Rates and Charges**

Digital Phone Unlimited Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
D= Day 8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday
E= Evening 5:00 PM - 11:59PM	
N= Night 12:00 AM - 7:59AM	

**B. Usage Charges**

With the Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one plan is to be on the account for all lines. Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.15 Digital Phone Unlimited Service (Cont'd)****B. Usage Charges (Cont'd)**

Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Digital Phone Unlimited Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone Unlimited Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by the Company based on average minutes of use of the Plan by representative residential Customers served by the Company who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, the Company may regard such use as non-residential use subject to the remedies set forth following. The Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), the Company may immediately convert the service to an On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to Online and Long Distance but continues to have service on the main billing number on the account provided by Online and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Digital Phone Unlimited Service, where available.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.15 Digital Phone Unlimited Service (Cont'd)**

<b>C. Rates and Charges</b>	<u>Rate Per Minute</u>
Canadian	\$.05

**3.6.16 Digital Phone Essentials****A. General Description**

Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to On-Line and Long Distance is required to subscribe to Digital Phone Essentials. This plan is available in conjunction with the Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Digital Phone Essentials options.

Digital Phone Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

**B. Usage Charges**

With the Digital Phone Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Digital Phone Essentials can be found in the On-Line and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of On-Line and Long Distance, Inc.

<b>C. Rates and Charges</b>	<u>Rate Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 Optional Residential Services, (Cont'd.)****3.6.17 Residential Simple Rate Plan****A. General Description**

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

**B. Usage Charges**

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

**C. Rates and Charges**Rate Per Minute

Outbound (1+) -	\$0.10
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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services****3.7.1 In State out of State Calling Plan**

The In State out of State Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. This plan is an add-on service to the interstate In State out of State Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rate Schedules.

**A. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.1 In State out of State Calling Plan, (Cont'd.)****B. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on In State out of State Calling Plan to either a one or three year term on Flat Per minute Rate Business Calling or Call Plans.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.1 In State out of State Calling Plan, (Cont'd.)****C. Usage Rates**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**1. Switched Access Outbound Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

**2. Switched Access Inbound (Toll Free) Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.2 Flat Per Minute Rate Business Calling Plan****A. General Description**

The Flat Per Minute Rate Business Calling Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling Plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rate Schedules.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this price list, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the In State out of State Calling Plan rates as specified in this price list.

**B. Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.2 Flat Per Minute Rate Business Calling, (Cont'd.)****C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on Flat Per Minute Rate Business Calling to either a one or three year term on In State out of State Calling Plan or Call Plans.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.2 Flat Per Minute Rate Business Calling, (Cont'd.)****D. Rates and Charges****1. Usage Rates**

Usage Rates are determined according to the Term Commitment selected by the Customer.

**a. Switched Access Outbound Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

**b. Switched Access Inbound (Toll Free) Rates**

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 Call Plans****A. General Description**

The Call Plans is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Call Plans Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate Call Plans.

**B. Rates and Charges****1. Billing Increments**

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 Call Plans, (Cont'd.)****B. Rates and Charges, (Cont'd.)****2. Monthly Usage Guarantee**

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audio conferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 Call Plans, (Cont'd.)****B. Rates and Charges, (Cont'd.)****3. Supplemental Discount**

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.3 Call Plans, (Cont'd.)****C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Call Plans is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Call Plans to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service****A. General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

**B. Qualifying Local Services**

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the Customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: Digital Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to In State out of State Calling Plan depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Call Plans unless the Customer selects another Optional Business Service.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Call Plans as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****D. Rates and Charges****1. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

**2. Rates**

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option****1. General Description**

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to the following service package in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business -	Frontier Communications Northwest, LLC I.P.U.C. Price List No. 3, Section 1.
Unlimited Local and IntraLATA Toll Usage Plan for Business -	Frontier Communications Northwest, LLC I.P.U.C. Price List No. 3, Section 1.
Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Communication System Package for Business	Frontier Communications Northwest, LLC I.P.U.C. Price List No. 1 - Local Network Access Service.
Single Line Business Pack	Frontier Communications Northwest, LLC I.P.U.C. Price List No. 1 - Local Network Access Service.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****2. Limitations of Service**

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business Digital Service services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, Call Plans, and analog to digital conversion digital PBX services or the equivalents of any such services.

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs.

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to In State out of State Calling Plan depending on the Customer's presubscribed service on other lines. If there is no other plan on the account, the Customer will default to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Call Plans as described in Section 3 unless the Customer selects another Optional Business Service.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****2. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to Section 2.4 of this price list. The Company may also adjust the charges to In State out of State Calling Plan, Flat Per Minute Rate Business Calling or Call Plans as described in Sectioned in Section 3.7, as a result of the Customer's use of the service for non-eligible uses as set forth herein. The Company will notify the Customer if it appears upon review of the usage patterns that a potential misuse of the service is occurring. In such event, the Customer will be offered an opportunity to explain any apparent misuse of service prior to implementation of corrective measures described herein.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****3. One Year Term Option**

The Customer has the option to commit to a one year term for the service. This option is only available when Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. Pricing will remain the same during any renewal unless the Company has provided 30 days notice of any change.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****4. Termination Liability**

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the Customer terminates service after such 60-day period and prior to the completion of the one year term, the Customer shall be liable for an early termination charge of 25% of the Monthly Recurring Charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****5. Rates and Charges****a. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, Internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****E. Bundled Service Option, (Cont'd.)****5. Rates and Charges, (Cont'd.)****b. Rates**

	Month To Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00
Toll Free, per minute	\$0.06	\$0.06

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.5 Business Cents****A. Interstate**

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

There is a monthly minimum usage level (MMUL) the plan, as set forth in Section 3. The MMUL is at the account level. Beginning with the customer's second invoice, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. There is a monthly recurring charge for Business Cents service, which is set forth below. The monthly recurring charge is not calculated as part of the monthly minimum usage level.

**B. Intrastate**

Business Cents is a long distance service, which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute set forth in Section 3 based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next

**C. Rates and Charges**

	Monthly Charge	Rate per Minute	
	<u>Interstate</u>	<u>Interstate</u>	<u>Intrastate</u>
1+	\$4.99	\$.040	.040
Toll Free	2.99	.045	.045

Interstate: A minimum usage level of \$25.00 per month is required.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.6 OneVoice Nationwide****A. General**

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Online And Long Distance Inc., is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the ILEC Companies Price List.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

**B. Usage Charges**

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and excludes toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

**C. Rates and Charges**

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in the Online And Long Distance Inc., Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

	<u>Rate Per Minute</u>
Data Calls per minute	\$.10

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.7 OneVoice 100****A. General**

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Online And Long Distance, Inc. is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Online And Long Distance Inc., Domestic Price List.

**B. Usage Charges**

With the One Voice 100, usage is available in a 100-minute block of time (BOT). The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this Price List. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in the Price List. These calls will be billed in full minute increments.

**C. Rates and Charges**

	<u>Rate Per Minute</u>
Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.8 Business Long Distance****A. General**

Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Business Long Distance is located in the Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

**B. Rates and Charges**

1+ and Toll Free

	No Term	1 year	2year
\$0	.13	.1275	.125
Over \$500	.1276	.125	.1225
Over \$1000	.125	.1225	.12

**3.7.9 Business Long Distance Plan****A. General**

Business Long Distance Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the Interstate Domestic Price List.

**B. Rates and Charges**Rate Per Minute

Outbound (1+) Interstate	\$0.07
Canadian Calls	\$0.07

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.7 Optional Business Services, (Cont'd.)****3.7.9 Commercial Voice Unlimited<sup>1</sup> – Grandfathered as of January 20, 2018****A. General**

Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Or Online and Long Distance is required to subscribe to the Commercial Voice Unlimited. This product is only available in conjunction with the Commercial Voice Unlimited plan from the ILEC Companies Price List.

**B. Usage Charges**

Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Commercial Voice Unlimited service with charges for local and long distance calling. Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

**C. Monthly Charges**

The Monthly Recurring Charge (MRC) for Commercial Voice Unlimited can be found in the Online and Long Distance Domestic Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

<sup>1</sup> This service offering is limited to existing subscribers.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.8 Optional Residential and Business Services****3.8.1 Basic Long Distance Service****A. General Description**

Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

**B. Rates and Charges**Rate Per Minute

Outbound (1+) Intrastate	\$0.40
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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Directory Assistance**

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator.

The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call.

If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

**4.1.1 Directory Assistance Rates**

Per Call	\$1.99
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**4.1.2 Directory Assistance Call Completion (DACC) Rates**

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

The applicable usage charge is the rate shown below.

Per Completed Call	\$1.00
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Rate Per Minute	\$0.10
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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.2 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing where facilities and operating conditions permit.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this Price List.

- 4.2.1** Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect and/or Third-Party calls.
- 4.2.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.2.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2.8 below.
- 4.2.4** The fixed per-call service charge portions of the charge for an Operator Assisted Call are set forth in Section 4.2.7.
- 4.2.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.2 Operator Services, (Cont'd.)**

**4.2.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk. The Company reserves the right to validate the credit worthiness of Customers through available called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

**4.2.7 Per Call Service Charges**

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.2.8 Operator Services, and in addition to all other surcharges and fees, when applicable. The following charges apply in all rate periods.

Service Charges are assessed as specified below:

	Per Call	
	IntraLATA	InterLATA
Operator Assisted Station to Station	\$5.00	\$5.00
Collect	\$5.00	\$5.00
Operator Assisted Person to Person	\$9.99	\$9.99
Operator Assisted Third Number Billed	\$5.00	\$5.00

Per Call

Operator Dialed Surcharge \$1.50

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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.2 Operator Services, (Cont'd.)****4.2.8 Per Minute Usage Charges**

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

**A. IntraLATA Usage Rates**

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.8900	\$0.8900	\$0.8900	\$0.8900

**B. InterLATA Usage Rates**

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.8900	\$0.8900	\$0.8900	\$0.8900

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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)****4.3 Toll Free Services****4.3.1 Business Toll Free Service****A. General Description**

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, Monthly Recurring Charges, and Nonrecurring Charges are set forth in the Company's federal rate schedules.

**B. Business Toll Free Service Number Assignment**

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

**C. Business Toll Free Service Area of Service**

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

**D. Rates and Charges**

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.23	\$0.23	\$0.23	\$0.23
InterLATA	\$0.23	\$0.23	\$0.23	\$0.23

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**SECTION 5 – PROMOTIONS\*****5.1 Promotional Offerings**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering promotions, including, but not limited to waiver of some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers.

**5.2 Complementary Promotions**

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in the Company's federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

- *All other Promotions have been removed from this Price List. They are filed via letter to the Commission.*